

Insurance Reinstatement Application

Information sheet

When to use this form

Use this form to apply to reinstate your Elevate Superannuation insurance cover issued by Equity Trustees Superannuation Limited if it was cancelled (under super laws) because your super account:

- didn't receive a contribution or rollover for 16 months, or
- had a balance below \$6,000.

Reinstating your insurance

Your insurance may be reinstated provided that:

- all sections of this form are completed, and
- your application is assessed and approved by underwriting, and
- we've received payment of any outstanding insurance premiums from you.


What you need to tell us

When you apply for insurance

When you apply for insurance, the insurer conducts a process called underwriting. It's how we decide whether we can cover you, and if so on what terms and at what cost.

We will ask questions we need to know the answers to. These will be about your personal circumstances, such as your health and medical history, occupation, income, lifestyle, pastimes, and current and past insurance. The information you give us in response to our questions is vital to our decision.

The Duty to Take Reasonable Care Not to Make a Misrepresentation

 Read this if you are applying for insurance as the policy owner, if you will be an insured person under a policy owned by someone else, or if you will be an insured person under a superannuation plan.

Your legal duty

When you apply for insurance and up until your application is accepted by the insurer, there is a legal Duty to Take Reasonable Care Not to Make a Misrepresentation to the insurer.

A misrepresentation is a false answer, an answer that is only partially true, or an answer which does not fairly reflect the truth.

You have the same duty if anything changes, or you remember more information, while we're processing your application.

If you want to change your insurance cover at any time, extend it or reinstate it, you'll also have the same Duty to Take Reasonable Care Not to Make a Misrepresentation to the insurer at that time.

You are responsible for all answers given, even if someone assists you with your application.

We may later investigate the answers given in your application, including at the time of a claim.

Where a **policy** owned by one person covers the life of another person, it's important that the other person does not make a misrepresentation when providing information to the insurer. If the other person does make a misrepresentation, then it may be treated as a failure by the owner of the **policy** in their Duty to Take Reasonable Care Not to Make a Misrepresentation. Therefore, you must take reasonable care not to make a misrepresentation when giving us information whether you're the owner of the **policy** or an **insured person** under it.

If you do not meet your legal duty

If you do not meet your Duty to Take Reasonable Care Not to Make a Misrepresentation, this can have serious impacts on your insurance. Your cover could be avoided (treated as if it never existed), or its terms may be changed. This may also result in a claim being declined or a benefit being reduced.

Please note that there may be circumstances where we later investigate whether the information given to us was true. For example, we may do this when a claim is made.

If there is a failure to comply with the Duty to Take Reasonable Care Not to Make a Misrepresentation, there are different remedies that may be available to the insurer. These are set out in the *Insurance Contracts Act 1984* (Cth). These are intended to put the insurer in the position it would have been in if the duty had been met. Therefore, if the person who answers our questions does not take reasonable care not to make a misrepresentation, it can have serious consequences for your insurance, such as those explained below:

- **we may treat the contract (or your cover) as if it never existed.**
- we may **reduce the amount you've been insured for** – to reflect the premium you've been paying. There is a link between the premium you pay and your level of cover. If you fail to tell us something, your premiums may have been too low. The insurer may reduce the amount you've been insured for, taking into account the premium you would have had to pay if you'd told us everything you should have. For Death cover the insurer can only reduce the amount you've been insured for within three years of your cover starting.
- we may **vary your cover** – to take into account the information you didn't tell us and put the insurer in the same position as it would've been if you'd told us. Variations could mean, for example, that waiting periods, exclusions or premiums may be different. The insurer can't make variations to Death cover.

Your total insurance cover forms one insurance contract. If you don't meet your legal duty, the insurer may treat your different types of cover as separate contracts when it takes action to address this.

Whether the insurer can exercise one of these remedies depends on a number of factors, including:

- whether the person who answered our questions took reasonable care not to make a misrepresentation. This depends on all of the relevant circumstances. This includes how clear and specific our questions were and how clear the information we provided on the duty was;
- what the insurer would have done if the duty had been met – for example, whether the insurer would have offered cover, and if so, on what terms;
- whether the misrepresentation was fraudulent; and
- in some cases, how long it has been since the cover started.

Before we exercise any of these remedies, we will let you know our reasons and the information we rely on and give you an opportunity to provide an explanation.

If we decide to exercise one of these remedies, we will advise you of our decision and the process to have this reviewed or make a complaint if you disagree with our decision.

Guidance for answering our questions

When answering our questions, please:

- Think carefully about each question before you answer. If you are unsure of the meaning of any question, please ask us before you respond.
- Answer every question that we ask you.
- Do not assume that we will contact your doctor for any medical information.
- Answer truthfully, accurately and completely. If you are unsure about whether you should include information, please include it or check with us.
- Review your application carefully. If someone else helped prepare your application (for example, your adviser), please check every answer (and make corrections if needed) before the application is submitted.

Changes before your cover starts

Before your cover starts, we may ask about any changes that mean you would now answer our questions differently. As any changes might require further assessment or investigation, it could save time if you let us know about any changes when they happen.

After your cover starts

If, after the cover starts, you think you may not have met your duty, please contact us immediately.

! Genetic test approach

You only need to tell us about any genetic testing you've had or have consented to have if the total combined sum insured with all life insurers for the insurance being applied for is over:

- \$500,000 life cover
- \$500,000 total and permanent disability cover (TPD)
- \$200,000 trauma / critical illness cover, or
- \$4,000 a month income protection cover, salary continuance cover or business expenses cover.

You can choose to tell us about a genetic test that you have had where the result was favourable. However, you must tell us if you're experiencing symptoms of, or are having treatment for, a medical condition including any genetically inherited condition. You must also tell us of any family history of a medical condition as asked for in the relevant question in this form.

Note: Resolution Life complies with the Moratorium on Genetic Tests. A copy of the moratorium is available in the Life Insurance Code of Practice cali.org.au/life-code.

Privacy – use and disclosure of personal information

The privacy of your personal information is important to you and also to us. We may collect personal information directly from you or your financial adviser. We may also collect personal information if it is required or authorised by law, including the *Superannuation Industry (Supervision) Act 1993*, the *Corporations Act 2001* and the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* (AML/CTF).

Our main purpose in collecting personal information from you is so we can establish and manage your plan. If you choose not to provide the information necessary to process your application, then we may not be able to process it. We may also use this information for related purposes — for example, enhancing customer service and product options and providing you with ongoing information about opportunities that may be useful for your financial needs through direct marketing. These may include investment, retirement, financial planning, banking, credit, life and general insurance products and enhanced customer services that may be made available by us, other members of the Resolution Life Group, or by your adviser.

If, at any time, you do not want to receive this information, you can opt out by calling our Customer Service Centre on 133 731 and quoting your plan number.

We usually disclose information of this kind to:

- other members of the Resolution Life Group
- your adviser or broker (if any)
- the owner of the plan
- your parent or guardian, if you are under age 18
- external service suppliers who may be located in Australia or overseas, who supply administrative, financial or other services to assist the Resolution Life Group in providing you with services. A list of countries where these providers are likely to be located can be accessed via our privacy policy
- the Australian Transaction Reports and Analysis Centre (AUSTRAC) where required by our anti-money laundering compliance plan
- the Australian Taxation Office (ATO) to conduct searches on the ATO's lost member register for lost super – anyone you have authorised or if required by law.
- anyone you have authorised or if required by law.

If sensitive information, such as health information is collected in relation to this financial product, then additional restrictions apply. Resolution Life may collect health information using a third party provider. The primary purpose for obtaining this health information is for the insurer, Resolution Life, to assess your application for new or additional insurance. Resolution Life may also use this information for directly related purposes — for example, deciding whether more information is needed, arranging reinsurance, assessing further applications and processing claims. Resolution Life may disclose your health information to:

- the adviser or broker responsible for the plan
- your parent or guardian, if you are under age 18
- the trustee
- the owner of your personal insurance plan (if applicable)
- Resolution Life's reinsurers
- medical practitioners
- any person Resolution Life considers necessary to help either assess claims or resolve complaints
- anyone you have authorised or if required by law.

Under the current Resolution Life privacy policy you may access personal information about you held by the Resolution Life Group. The Resolution Life privacy policy sets out the Resolution Life Group's policies on management of personal information, including information about how you can access your personal information, seek to have any corrections made on inaccurate, incomplete or out-of-date information, how you can make a complaint about privacy, and information about how we deal with such complaints. The Resolution Life privacy policy can be obtained online at resolutionlife.com.au or by calling our Customer Service Centre on 133 731.

Please keep this information sheet for your records — don't return it with your completed form(s).

Insurance Reinstatement Application

Use this form to apply to reinstate your Elevate Superannuation insurance cover issued by Equity Trustees Superannuation Limited if it was cancelled (under super laws) because your super account:

- didn't receive a contribution or rollover for 16 months, or
- had a balance below \$6,000.

Please print in CAPITAL LETTERS and place a cross ☐ in any applicable boxes.

1. Member details

Plan number(s)	Product type	Date of birth									
<input type="text"/>	<input type="text" value="Elevate"/>	<table><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr></table>		D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y				
Title	Surname	Given name(s)									
<input type="text"/>	<input type="text"/>	<input type="text"/>									
Residential address											
<input type="text"/>											
Suburb	State	Postcode	Country								
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>								

Address for communications

☐ Please cross ☐ if same as residential address.

Address

<input type="text"/>			
Suburb	State	Postcode	Country
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Your contact details

We may need to contact you between 8.00am to 7.00pm regarding the details of your application — please provide your contact details below:

Daytime phone number	Hours you can be contacted	After hours phone number	Hours you can be contacted
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Email address			
<input type="text"/>			

2. Member information

Other insurance and benefits

- a. Other than this application are you covered by, or are you applying for, life, disability, trauma, income insurance or business expenses insurance with **any company**? **Note:** This includes benefits under super, business or credit insurance or benefits provided by an employer.

☐ No ☐ Yes — please provide details:

Name of company	Type of cover	Sum insured (\$)	Date commenced	To be replaced?
			/ /	<input type="checkbox"/> No <input type="checkbox"/> Yes
			/ /	<input type="checkbox"/> No <input type="checkbox"/> Yes
			/ /	<input type="checkbox"/> No <input type="checkbox"/> Yes

- b. Has **any company** ever indicated they would not issue you insurance, or would apply a loading, modify, restrict or exclude your insurance in any way?

☐ No ☐ Yes — please provide full details including reason, date, company name and type of cover:

- c. Have you ever, or do you intend to claim benefits under any insurance plan, government scheme, armed forces, pension or allowance, or court proceedings?

☐ No ☐ Yes — please provide details:

Company/benefit type	Reason	Benefit amount (\$)	Date
			/ /
			/ /
			/ /

Sports and pastimes

- d. Do you engage in or intend to engage in any of the following: aviation (other than as a fare paying passenger), underwater diving, motor sports, mountaineering, power boat racing, hang gliding, boxing, non-competitive motorcycling, trail bike riding, quad bike riding, football, martial arts, parachuting or any other hazardous pursuits?

☐ No ☐ Yes — please give details:

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- e. Do you wish to be covered for the sports and pastimes activities you have disclosed in this application?

Note: This is subject to approval by Resolution Life's underwriting.

☐ No ☐ Yes

Occupation

- f. Please give details of your current occupation including your job title, duties and the industry you work in:

Current occupation Industry

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Duties

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- g. How many hours per week do you spend at your principal occupation? hours

- h. Do you intend to change your occupation or take extended leave of absence in the future?

☐ No ☐ Yes — please provide details below:

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Travel details

- i. Do you have any intention of travelling outside Australia or New Zealand within the next 12 months?

☐ No ☐ Yes — please provide details below:

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2. Member information (continued)

Health

j. What is your: Height cm/ft Weight kg/st

k. Do you smoke or have you smoked in the last 12 months
(including e-cigarettes and nicotine replacement products)? ☐ No ☐ Yes

If 'yes', please provide details including type/substance and how many smoked per day

l. Since your plan commenced have you had any medical examination, advice or any preventative or prophylactic treatment (eg a mastectomy), any surgical operation, X-ray, electrocardiograph, blood tests (eg cholesterol, HIV/AIDS, hepatitis, anaemia) or any other medical or surveillance tests (eg ultrasounds or colonoscopies) or investigations?

Important: Please refer to the **genetic test approach** in the **information sheet** when answering this question.

☐ No ☐ Yes — please give details of each instance:

Date	Name and address of doctor/hospital	Details
/ /		
/ /		
/ /		

m. Since your plan commenced have you had any sickness, injury or disorder that you have not mentioned above?

☐ No ☐ Yes — please give details:

Date	Name and address of doctor/hospital	Type of sickness or injury
/ /		
/ /		
/ /		

n. Have you contemplated, been advised to seek or are you awaiting any medical advice, investigation or treatment including surgery?

☐ No ☐ Yes — please provide name of doctor, date of consultation if known and condition:

Date	Details
/ /	

o. Name of general practitioner/medical centre

Address	Suburb	State	Postcode
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Phone number

How long have you been his/her patient?

 years

2. Member information (continued)

Health (continued)

- p. Have any first-degree blood related family members (father, mother, brother, sister or your children) been diagnosed or suffered from any of the following?
- ☐ No, unknown/adopted — go to next question.
- ☐ Yes — please cross all that apply and provide the details further below:
- ☐ Breast and/or ovarian cancer

☐ Prostate cancer

☐ Lynch syndrome, familial polyposis or bowel/colon cancer

☐ Polycystic kidney disease, renal cell cancer or kidney cancer

☐ Diabetes

☐ Stroke

☐ Heart attack

☐ Cardiomyopathy

☐ Haemochromatosis

☐ Muscular dystrophy

☐ Multiple sclerosis

☐ Parkinson's disease

☐ Motor neurone disease

☐ Huntington's disease

☐ Alzheimer's disease or any other type of dementia

☐ Any other cancer or any other heart condition

☐ Any hereditary disorder or condition that runs in families

Provide details for each box you've crossed:

Family member (eg mother, brother)	Condition	If cancer, type/site	Age at diagnosis	Age at death (if applicable)

3. Income insurance plans

This section is to be completed for income insurance plans only

Income

- a. What was your income from personal exertion in the last year? Use last financial year (year ending 30/6/ or specify a more recent period upon which your answer is based).

For self-employed

! Only complete this question if you are self-employed. This includes sole traders, partners, contractors or if you are an employee in your own company.

	Less	Equals
Gross income from personal exertion	Business expenses incurred in earning that income	Net income before tax
\$ <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>

For employees

! Only complete this question if you are an employee and do not have any ownership in your employer's business.

Insurable income \$

If not the last financial year (June 30) please specify the period that these figures relate to:

to

Note: The amount of weekly or monthly benefit for which you are eligible depends on the amount of your net income before tax. For income insurance, the maximum benefit insured shall be no greater than 75 per cent of net income before tax (subject to certain maximums). In the event of a claim, Resolution Life may call for evidence of your income and business expenses. Therefore, please ensure the above figures accurately reflect your financial position for the period that you have indicated.

Other claims

- b. Are you, upon disablement, entitled to a pension or other benefit from a super plan or your employer?

☐ No ☐ Yes — please give details:

- c. Would any income benefit be payable for more than two years? ☐ No ☐ Yes — provide the income amount that would continue, for how long, and the source (eg salary, sick pay, company profits, investment, rental)?

- d. Have you received unemployment benefits in the past two years? ☐ No ☐ Yes — please give details:

Period of unemployment	Reasons for unemployment
<input type="text"/> / <input type="text"/> / <input type="text"/> to <input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>
<input type="text"/> / <input type="text"/> / <input type="text"/> to <input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>

4. Insurance in super election

! **Important:** Before you complete this section, please visit resolutionlife.com.au/low-balance and read the information about changes to insurance held through inactive and low balance super accounts.

Under super laws, we can't offer or continue to provide insurance cover if your super account:

- didn't receive a contribution or rollover for 16 months, or
- had a balance below \$6,000.

Please cross the box below to elect to reinstate the insurance cover in your super account.

- ☐ I want to reinstate the insurance cover that was in my super account. I want to keep this cover (subject to the cover terms and conditions), even if my account doesn't receive a contribution or rollover for 16 months, or has a balance below \$6,000.

5. Acknowledgement and declaration

To be completed for all insurance plans

- I apply for reinstatement of insurance cover under the terms the previous insurance contract was provided.
- I've read and understood the information about changes to insurance held through inactive and low balance super accounts available at resolutionlife.com.au/low-balance (refer to section 4).
- I acknowledge that my insurance may not be reinstated and I may be required to provide further information.
- I understand that my cover may be reinstated from the date of cancellation and that premiums may be charged back to this date.
- I acknowledge that I may need to pay any outstanding premiums before my insurance is reinstated.
- If my insurance is reinstated, I agree that the trustee will keep all my insurance cover, subject to the terms and conditions of that cover, until such time as I notify the trustee otherwise.
- I acknowledge that I have read the section headed 'The Duty to Take Reasonable Care Not to Make a Misrepresentation'.
- I have read and understood the privacy disclosure statement contained in the section headed 'Privacy – use and disclosure of personal information'. I consent to my personal information being collected and used in accordance with the privacy disclosure statement.
- I declare that all answers given are complete and true and I understand that the Insurer will be relying on the complete accuracy of the answers when assessing my application for reinstatement.
- I acknowledge that Resolution Life has the right to avoid the reinstated plan if I have failed to comply with my Duty to Take Reasonable Care Not to Make a Misrepresentation and Resolution Life would not have allowed the policy to be reinstated.
- I acknowledge that the Life Insurance Superannuation Plan will not pay a benefit if death is a result of suicide within 13 months of the reinstatement of this plan.
- I acknowledge that for those conditions that are listed in my trauma plan document under the heading 'Medical conditions (or Trauma events) subject to a qualifying period', the Insurer will not pay a benefit if the medical condition occurs within 90 days of the date the plan is reinstated.
- I acknowledge that if I'm applying for insurance provided through the Life Insurance Superannuation Plan or the Income Insurance Superannuation Plan to be reinstated where Equity Trustees Superannuation Limited is the Trustee, I'm re-applying for membership of the fund, ask Equity Trustees Superannuation Limited to seek the reinstatement of insurance cover.
- I acknowledge that if this application is accepted any nomination of dependants will be reinstated as a binding non-lapsing nomination. Binding non-lapsing nominations will be valid for the life of the policy, unless a new binding nomination is made or the existing nomination is revoked or becomes invalid.
- I understand in the event this application for reinstatement is accepted and underwritten by Resolution Life, the billing details provided and used to pay for the cover will be used for a deduction of premiums under the reinstated policy. I understand that the premium amount deducted will be the premiums required from the policy reinstatement date to my next billing date. The exception to this is if my policy is being reinstated with continuous cover. In this case, the premiums required will be to cover unpaid arrears accrued prior to the cancellation date, plus premiums owed between the cancellation date and the next billing date after reinstatement.

Access to information

I authorise:

- any other insurers (including related companies of Resolution Life) or other professional, such as a financial adviser or accountant, to disclose any information they may possess about me, whether held in hard copy or in any other format, to Resolution Life, and
- Resolution Life to collect any information they have on my health, medical history, pastimes, work history or anything else that Resolution Life considers to be relevant to assessing or underwriting this cover or assessing any claim under it.

Where I hold other policies or plans within the Resolution Life Group, I authorise the use of any information obtained under this authority in connection with those policies or plans.

Member signature

X

Date signed

D	D	M	M	Y	Y	Y	Y
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Where to send this form

Email or mail this completed form (including **medical authority** and **payment authority**, where relevant) to:

Resolution Life Customer Service
GPO Box 5441
Sydney NSW 2001
askus@resolutionlife.com.au

Any questions?
133 731

6. Medical authority

Authority for Resolution Life to release medical information to usual doctor

! Only complete this section if you authorise Resolution Life to release medical information to your doctor upon an adverse assessment of your application.

Member full name

I, authorise Resolution Life and to any other person or company acting on Resolution Life's behalf to advise Doctor of the reason(s) behind any adverse assessment of my application if it was based on health evidence obtained during the assessment of this application.

I also authorise Resolution Life to provide copies of the relevant health evidence to the doctor noted above.

Member signature

X

Date signed

7. Payment authority

! Before you complete this page, please read the terms and conditions of this facility in the product disclosure statement.

Payment method

Select method of payment:

☐ Direct debit by credit card (please list insurance plans paid by credit card below and complete option 1).

<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

☐ Direct debit by bank account (please list insurance plans paid through bank account below and complete option 2).

<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

☐ Receive payment due notices (only available for quarterly, half-yearly and yearly payments).

☐ Partial rollover from a complying super fund (please complete and return the **enduring rollover authority** form available at resolutionlife.com.au. **Note:** Eligibility criteria applies).

Option 1: Direct debit by credit card

If a deposit premium is not supplied, we will automatically deduct the premium on acceptance and completion of this application.

Frequency of ongoing premium deductions (cross one): ☐ Fortnightly ☐ Monthly ☐ Quarterly ☐ Half-yearly ☐ Yearly

(Optional) If paying **monthly** direct debit by credit card, you may choose a date for deduction, between 1st to 28th only

Credit card type: ☐ Mastercard ☐ Visa

Credit card number

Expiry date

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Name as shown on credit card

Cardholder's signature

Date signed

X

Note: We won't be able to process your payment if your credit card details change. To update your credit card details please call us on 133 731.

7. Payment authority (continued)

Option 2: Direct debit by bank account

Note: Please refer to your financial institution to check your account offers direct debiting.

If a deposit premium is not supplied, we will automatically deduct the premium on acceptance and completion of this application.

Frequency of ongoing premium deductions (cross one): ☐ Fortnightly ☐ Monthly ☐ Quarterly ☐ Half-yearly ☐ Yearly

(Optional) If paying **monthly** direct debit by credit card, you may choose a date for deduction, between 1st to 28th only

BSB number

Account number

Bank/financial institution name

Bank/financial institution branch name

Account in name of (name in full)

If company account, Australian business number (ABN)

Account holder signature(s)

Signature — account holder 1

Date signed

Signature — account holder 2
(if applicable)

Date signed