

Application for Increase or Alteration

Information sheet

When to use this form

Use this form when you are applying for an increase or alteration to your existing Firstcare- Lifetime Protection, Whole of Life, Endowment, Investment Linked, Term Life Insurance, CrisisCare, or Portfolio Plan.

Important information

If you want to:

- increase your cover under Guaranteed Future Insurability, please complete the Guaranteed Future Insurability form (Resolution Life form number NS3261_RL for Firstcare-Lifetime Protection Death, TPD, Trauma plans and Resolution Life form number NS3380 RL for the Firstcare-Lifetime Protection Income Protection plan)
- change your ownership to a self-managed superannuation fund and/or change your type of premium, please complete the Change of ownership to a self-managed super fund and change of premium type form (Resolution Life form number NS4816 RL)
- increase or alter your Firstcare- Lifetime Protection (Business Overheads Insurance) plan, please attach the **Business Overheads Questionnaire**
- reduce or cancel your insurance, please call us.

In addition to this form, a Personal Statement must be completed by the insured person or for a child by a parent or guardian, unless the alteration application is:

- applicable only to a pure endowment maturity benefit, or
- a conversion from an existing benefit or plan and there is no increase in the sum insured, or
- a change from a Stand Alone cover to Linked and there is no increase in the sum insured, or
- an alteration to an existing premium/contribution frequency, or
- a change from AIDS cover to AIDS Exclusion, or
- an increase under the Guaranteed Future Insurability, as
- to increase your existing Superannuation Contribution Option percentage, or
- to remove your existing Superannuation Contribution option.

What you need to tell us

When you apply for insurance

When you apply for insurance, the insurer conducts a process called underwriting. It's how we decide whether we can cover you, and if so on what terms and at what cost.

We will ask questions we need to know the answers to. These will be about your personal circumstances, such as your health and medical history, occupation, income, lifestyle, pastimes, and current and past insurance. The information you give us in response to our questions is vital to our decision.

The Duty to Take Reasonable Care Not to Make a Misrepresentation



Read this if you are applying for insurance as the policy owner, if you will be an insured person under a policy owned by someone else, or if you will be an insured person under a superannuation plan.

Your legal duty

When you apply for insurance and up until your application is accepted by the insurer, there is a legal Duty to Take Reasonable Care Not to Make a Misrepresentation to the insurer.

A misrepresentation is a false answer, an answer that is only partially true, or an answer which does not fairly reflect

You have the same duty if anything changes, or you remember more information, while we're processing your

If you want to change your insurance cover at any time, extend it or reinstate it, you'll also have the same Duty to Take Reasonable Care Not to Make a Misrepresentation to the insurer at that time.

You are responsible for all answers given, even if someone assists you with your application.

We may later investigate the answers given in your application, including at the time of a claim.

Where a policy owned by one person covers the life of another person, it's important that the other person does not make a misrepresentation when providing information to the insurer. If the other person does make a misrepresentation, then it may be treated as a failure by the owner of the

policy in their Duty to Take Reasonable Care Not to Make a Misrepresentation. Therefore, you must take reasonable care not to make a misrepresentation when giving us information whether you're the owner of the **policy** or an **insured person** under it.

If you do not meet your legal duty

If you do not meet your Duty to Take Reasonable Care Not to Make a Misrepresentation, this can have serious impacts on your insurance. Your cover could be avoided (treated as if it never existed), or its terms may be changed. This may also result in a claim being declined or a benefit being reduced.

Please note that there may be circumstances where we later investigate whether the information given to us was true. For example, we may do this when a claim is made.

If there is a failure to comply with the Duty to Take Reasonable Care Not to Make a Misrepresentation, there are different remedies that may be available to the insurer. These are set out in the *Insurance Contracts Act 1984* (Cth). These are intended to put the insurer in the position it would have been in if the duty had been met. Therefore, if the person who answers our questions does not take reasonable care not to make a misrepresentation, it can have serious consequences for your insurance, such as those explained below:

- we may treat the contract (or your cover) as if it never existed – the insurer can only do this within three years of your cover starting.
- we may reduce the amount you've been insured for to reflect the premium you've been paying. There is a link between the premium you pay and your level of cover. If you fail to tell us something, your premiums may have been too low. The insurer may reduce the amount you've been insured for, taking into account the premium you would have had to pay if you'd told us everything you should have. For Death cover the insurer can only reduce the amount you've been insured for within three years of your cover starting.
- we may vary your cover to take into account the information you didn't tell us and put the insurer in the same position as it would've been if you'd told us.
 Variations could mean, for example, that waiting periods, exclusions or premiums may be different. The insurer can't make variations to Death cover.

Your total insurance cover forms one insurance contract. If you don't meet your legal duty, the insurer may treat your different types of cover as separate contracts when it takes action to address this.

Whether the insurer can exercise one of these remedies depends on a number of factors, including:

- whether the person who answered our questions took reasonable care not to make a misrepresentation. This depends on all of the relevant circumstances. This includes how clear and specific our questions were and how clear the information we provided on the duty was;
- what the insurer would have done if the duty had been met – for example, whether the insurer would have offered cover, and if so, on what terms;
- whether the misrepresentation was fraudulent; and
- in some cases, how long it has been since the cover started

Before we exercise any of these remedies, we will let you know our reasons and the information we rely on and give you an opportunity to provide an explanation.

If we decide to exercise one of these remedies, we will advise you of our decision and the process to have this reviewed or make a complaint if you disagree with our decision

Guidance for answering our questions

When answering our questions, please:

- Think carefully about each question before you answer.
 If you are unsure of the meaning of any question, please ask us before you respond.
- Answer every question that we ask you.
- Do not assume that we will contact your doctor for any medical information.
- Answer truthfully, accurately and completely. If you are unsure about whether you should include information, please include it or check with us.
- Review your application carefully. If someone else helped prepare your application (for example, your adviser), please check every answer (and make corrections if needed) before the application is submitted.

Changes before your cover starts

Before your cover starts, we may ask about any changes that mean you would now answer our questions differently. As any changes might require further assessment or investigation, it could save time if you let us know about any changes when they happen.

After your cover starts

If, after the cover starts, you think you may not have met your duty, please contact us immediately.

Please retain this information sheet for your records. Do not return it with your completed form(s).



Application for Increase or Alteration

Use this form when you are applying for an increase or alteration of your existing Firstcare- Lifetime Protection, Whole of Life, Endowment, Investment Linked, Term Life Insurance, CrisisCare, or Portfolio Plan.

Please print in CAPITAL LETTERS and place a cross in any applicable boxes.

1. Plan details	3. Plan owner(s)
Plan number	Plan owner 1
Alteration effective date D	Please cross It the applicable type of plan owner. Note: For superannuation plans, the owner is Equity Trustees Superannuation Limited. Individual Title Date of birth Surname
☐ Firstcare- Lifetime Protection (Income Protection) ☐ Life Insurance Plan (Whole of Life and Endowment Plans) ☐ Investment Plans (Investment Linked and Portfolio Plans) ☐ Term Life Insurance (TLI, YRT) or CrisisCare	Given name(s) Gender Male Female
Firstcare- Lifetime Protection (Income Protection) Increase of existing monthly benefit Extension of benefit period Reduction of waiting period Add Superannuation Contribution Option Increase Superannuation Contribution Option Remove Superannuation Contribution Option Add Claim Escalation benefit Change from AIDS exclusion to AIDS cover Change from AIDS cover to AIDS exclusion	Company Company name Title Surname Given name(s)
Other Sum insured increase of existing insurance/benefit Change from Linked cover to Stand Alone cover Change from Stand Alone cover to Linked cover Conversion of benefits to increase an existing plan Alteration to existing premium/contribution frequency	Self-managed Super Fund (SMSF) Trustee name Superannuation fund name

3. Plan owner(s) (continued)	4. Insurance benefit details (continued)				
Equity Trustees Superannuation Limited	e. Benefit period				
(superannuation plans)	☐ 1 year ☐ To age 60				
Address	☐ 2 years ☐ To age 65				
	☐ 5 years ☐ Lifetime (only available to existing plans with Lifetime benefit)				
Contact phone number Mobile number	f. Premium type				
	☐ Stepped ☐ Level				
Plan owner 2	g. Optional benefits				
Individual	AIDS cover				
Title Date of birth	Day 1 Accident option (IPA and IPB only)				
	Claim Escalation benefit (IPB and IPC only)				
Surname	h. Type of plan				
	☐ Agreed ☐ Indemnity				
Given name(s)	i. Occupation group				
	□ 4A □ A □ 2B				
Gender	□ 3A □ 4B □ 1B				
☐ Male ☐ Female	□ 2A □ 3B □ E				
Residential address	7				
	5. Increase premium/contribution details				
Suburb State Postcode Contact phone number Mobile number	contributions and also changing the premium/contribution frequency. Increase details to be entered using the new frequency				
	Existing premium \$				
4. Insurance benefit details	New premium \$				
This section only applies to:	Frequency (X one box only)				
- Income Protection, and/or	☐ Monthly ☐ Half-yearly ☐ Yearly				
Business Overheads Insurance.	Method (x one box only)				
a. Type of insurance	☐ Direct to Resolution Life (Resolution Life sends you a				
Advanced (IPA)	payment notice).				
Standard (IPB)	Note: Not available for Monthly frequency.				
Basic (IPC)	 Direct debit from a financial institution account or credit card account (complete the appropriate Direct debit 				
Business Overheads Insurance (BOI)	request at the back of this form).				
 Total maximum monthly benefit (including Superannuation Contribution Option, if applicable). 	Are premiums for this plan paid by your employer?				
\$	□ No				
. Superannuation Contribution Option (SCO)	☐ Yes (not available for Income Protection)				
Remove Add Increase]				
Nominated SCO percentage %					
The percentage I have nominated is not more than the percentage that is currently being contributed to my complying super fund.					
d. Waiting period	J				
2 weeks 13 weeks 104 weeks]				
4 weeks 26 weeks					
☐ 8 weeks ☐ 52 weeks	2 of				

6	. Insurance bene	efits – alterat	ion details						
No	ote: This section is a	pplicable for all	covers.						
a.	Name of insured pe	erson							
	Title	Surnam	е						
	Given name(s)								
	Occupation of insure	ed person							
	Do you have in force this/these application		plying for, any լ	personal insuran	ce with Resol	ution Life o	r any othe	r insure	er (ie other than
	☐ No								
	Yes								
	If Yes , please provid	de full details of:	ı						
	 any policies in for 	rce with Resolu	tion Life						
	 any policies in for 	rce with any oth	er insurer						
	 any policies that 	you are applying	g for with other	insurers.					
	Important:								
	 Your application 			-	-	-	-		-
	so on acceptance application is to r								
	 Do not include va 	-			-	u wiii cease	and a ne	w plan	WIII Start.
		Life cover	TPD cover	Trauma cover		ability (inc	ome) C	ancel	
		(\$)	(\$)	(\$)	cover (\$) an	d disability	type ⁽ⁱ⁾ co		Policy number
	Resolution Life Australasia Limited								
	Amount to cancel					TSC IF	Р ВОІ	Yes	
	Name of insurer								
	Amount to cancel					TSC IF	Р ВОІ	Yes	
	Name of insurer						1 🗆		
	Amount to cancel					TSC IF	P BOI	Yes	
	(i) Disability types: TSC	= Temporary Salary	Continuance, IP =	Income Protection, B	OI = Business O	erheads Insur	ance		
6	.1 Investment plans	(includes Invest	ment Plan Per	sonal Suneranni	ıation Plan İr	vestment I	inked Pla	n and Pa	ortfolio Plan)
	Please enter new am			_			iiikeu i iu	ii uiiu i (ortiono riun)
		` .	, ,	Diace a Clossical	тапу аррисак	ne boxes.			
1	Tables ULEJ/ULES	S, ULA/ULI, a	nd ULS						
			New amo	unt (after change)	Increase	Addition		ation required ddition?
Ins	sured Death Benefit		\$					☐ Ye	s No
Waiver of Premium/Contribution Benefit		fit Yes	Yes No						
Disablement Lump Sum Benefit \$					☐ Ye	es 🗆 No			
Т	ables ULEN/ULN a	nd ULC							
			New amo	unt (after change)	Increase	Addition		ation required
Insured Death Benefit		\$							
(a	vailable after age 10)	Ψ	\$				∐ Ye	s No
Gι	uaranteed Future Ins	urability Benefit	\$	\$				☐ Ye	es 🗌 No
Suspension of Premium/Contribution Benefit		☐ Yes	No						

6. Insurance benefits – alteration details (continued)							
Table UL							
		New amount (after	change)	Increase	Addition		
Level Renewable Term Benef	it	\$					
Decreasing Renewable Term	Benefit	\$					
Waiver of Premium Benefit		☐ Yes ☐ No					
6.2 Term Life Insurance	(Table TLI o	or YRT) or Crisis(Care Insurance				
			New amount (after	er change)		Increase	
Death Benefit Cover/ Top Up Death Benefit			\$				
Disablement Lump Sum	☐ DLS	☐ DLSA ¹	\$				
Disablement Lump Sum Benefit with Buy back (TLI o	only)	DLSB	\$				
CrisisCare	☐ CCA	□ ccs	\$				
CrisisCare Children's Benef	it		\$				
Waiver of Premium Benefit	Yes	□ No					
Waiver of Premium							
Individual Life		ife Waiver of Premion if they become to					
☐ Nominated Life ¹	Fees for all	Life Waiver of Prer people included on to mes totally disabled	he plan. Only one	person can b	e nominate	d per plan	
1 Not applicable with YRT.	•	•					
6.3 Firstcare- Lifetime P	rotection De	eath, TPD and Tra	auma (includes S	Superannu	ation plans	s)	
			New amount (after	r change)		Increase	Addition
Death Cover			\$				
Total and Permanent Disabl	ement Cover	(TPD)	\$				
Trauma Cover			\$				
Trauma type			Optimum	Stand	lard		
			Premier (Increase only)	Adva (Incre	nced ase only)		
Trauma options			☐ Buy back (Optimum and Premier)				
			☐ Trauma Reins	statement (O _l	otimum and	Premier)	
			Partials Packa	age (Optimur	n, Standard	and Adva	nced)
Exercising Business Safegu	ard Option:						
Death cover			\$				
TPD cover			\$				

6. Insurance benefits – alteration details (continued)					
6.4 Life Insurance Plans – Whole of Life and Endowment Plans					
Children's tables					
		New amount (after change)	Increase	Addition	
Death Benefit		\$			
Guaranteed Future Insurance	Benefit	\$			
Suspension of Premium Bend	efit	☐ Yes ☐ No			
Adult tables					
		New amount (after change)	Increase	Addition	
Indexation (addition of CPI)	☐ Yes ☐ No				
Death Benefit ¹		\$			
Level Temporary Insurance Benefit (TR)	Term Years	\$			
Guaranteed Future Insurance Benefit		\$			
Convertible Protection Benefit (CP)	No. of units	\$			
Crisis Benefit	%				
Waiver of Premium Benefit	☐ Yes ☐ No				
Supplementary Disablement	Benefit (SD) ²				

¹ If you increase the Death Benefit and the plan already includes Accidental Death or Accidental Death and Disablement Benefits, these will also be increased.

 $^{{\}it 2\ The\ Supplementary\ Disablement\ Benefit\ sum\ insured\ must\ be\ the\ same\ as\ the\ Death\ Benefit.}$

7. Payment details

We'll need your super fund details (if your policy/ plan is owned by a superannuation fund) to refund any insurance premiums if applicable

We'll need your bank details (if your policy is ordinary) to refund any insurance premiums if applicable

We'll need the following from you to refund any insurance premiums to you (if applicable):

- Super account -- your super fund details

 Non super account 	t your bank a	ccount details		
Deposit in my bank/build	ing society/cre	dit union account		
Bank/building society/cred	dit union name			
Bank/building society/credit union address				
Suburb	State	Postcode		
BSB number Acc	ount number			
Payee account name				
ayee account name				
Transfer to an external	fund (excludin	a transfers to a		
Self Managed Super Ful		g transiers to a		
Name of fund ¹				
Name of fund administrator				
Postal address				
Administrator's phone nur	mber			
Maraharahin numbari				
Membership number ¹				
Unique Superannuation lo	dentifier (LISI)			
Onique ouperannation is				
ABN				
Product name				

7. Payment details (continued)

For EFT payments, you must provide us with a certified copy of your SMSF bank statement.

Transfer to a Self Managed Super Fund (SMSF)
Name of SMSF fund ²
Fund phone number ²
ABN
Account name
BSB Account number

¹ Required if transfer is to a super fund. Please obtain from the receiving fund. If these details are not quoted, we may not be able to process your application.

² If these details are not quoted, we may not be able to process your application.

8. Declaration and signatures

acknowledge and declare that:

- I have read and understood the section entitled 'The Duty to Take Reasonable Care Not to Make a Misrepresentation' in the Information sheet, and understand that any cover issued by the insurer will be based on the answers I provide to questions in this form and any other questions that are asked before the insurer advises me in writing that it has issued a policy. I understand that if the questions are not answered truthfully, accurately and completely the insurance I have applied for may be avoided (treated as if it never existed) or altered and if I have made a claim under the insurance it may not be payable or be reduced. If someone has assisted me to complete this form (such as my financial adviser) I have checked every answer (and if necessary made corrections) before this form is submitted, and
- I have read the privacy information in the Information sheet and I agree to the various uses and exchanges of my
 personal information as set out in that section.
- I/We consent to Resolution Life and/or their health screening provider speaking to a third party for the sole purpose of arranging a health screening appointment. This third party may include a spouse, family member, personal assistant, financial adviser or other relevant party.

For superannuation plans

- If an employer is going to contribute to the National Mutual Retirement Fund (NMRF) to pay for my insurance premiums, I confirm that:
 - a. Any contributions made under an award or industrial agreement can legally be paid into the NMRF, and
 - b. I will write to advise the Trustee if my employer stops making these contributions.
- I understand that I cannot receive a terminal illness benefit or a TPD benefit in cash unless I am able to access my superannuation benefit.

For Firstcare- Lifetime Protection plans

 I/We have received and read the most recent Firstcare- Lifetime Protection Product Disclosure Statement (PDS) and any additional supplements.

For Income Protection

plans Overseas

- I/We understand that, at Resolution Life's discretion, insurance benefits may not be payable for more than 3 months in any one period that the insured person is unable to work, unless they are continually present in Australia or New Zealand.

Basic cover (IPC)

 I/We understand that Income Protection Insurance – Basic cover plans (if included in this application) may be cancelled by Resolution Life following a claim.

Superannuation Contribution option

 I/We agree and acknowledge that, unless I am/we are the trustee of a self-managed or small APRA superannuation fund, at the time of claim I/we will be required to nominate a complying superannuation fund or retirement savings account to which Resolution Life can pay the nominated SCO percentage.

For plans providing Total and Permanent Disablement cover and/or Trauma cover (except for Firstcare- Lifetime Protection plans)

 If Death cover has not been selected for an insured person, I/we acknowledge that Resolution Life will not make any payment underthe plan should that insured person die.

Signature of insured person	Signature(s) of plan owner(s) – it different to insured person
×	×
Date	Date
D D M M Y Y Y Y	D D M M Y Y Y Y
Signature(s) of plan owner(s) – if different to insured person	
×	
Date	
DDMMVVVV	

9. Conversion to increase your existing Firstcare- Lifetime Protection policy (if applicable) Note: To be completed with the assistance of your Resolution Life financial adviser. You do not need to complete a Personal statement. 9.1 Request if converting benefits on existing plans (Conversion) I/We as plan owner(s) or insured person of plan(s) below, request that these plan(s) be cancelled/altered as indicated, effective from the commencing date of the insurance applied for in this application. Plan number(s) No. of units Conversion of CP/R units Conversion of plan(s) and increase to existing plan 9.2 Future insurance option Please select the applicable event: Marriage ☐ Birth/Adoption (please provide evidence of the event) Other—please specify below: 9.3 Habits Have you smoked tobacco (or any other substance) or used nicotine replacement products in the last 12 months? No Yes—please enter details below: Type of substance Average daily quantity Date ceased (if applicable) 9.4 Authorisation and acknowledgement - I/We request that the old plan be converted effective from the issue date of the new plan being applied for. - I/We acknowledge that all cover for the insured person under the old plan will end when the new plan is issued. I/We acknowledge that this new plan is issued on the basis that I/we complied with the duty of disclosure at the time of issue of the old plan and on the basis that any statements made by me/us and all life insured under the old plan were accurate and complete. - I/We acknowledge that any special conditions applying to the old plan will continue under the new plan. - Firstcare- Lifetime Protection only - I/We understand that the exclusion applicable to death or terminal illness will not apply to my/our new plan for the same amount of cover, provided the one year and 30 day period under my/our old plan has finished. Signature(s) of previous plan owner(s)/insured person Signature(s) of new plan owner(s)/insured person

Date
Date
D D M M Y Y Y Y

X

X

This document is issued by Equity Trustees Superannuation Limited (ETSL) ABN 50 055 641 757, AFSL No. 229757 as trustee of the National Mutual Retirement Fund (NMRF) ABN 76 746 741 299 and was prepared by Resolution Life Australasia Limited ABN 84 079 300 379 (Resolution Life), which is part of the Resolution Life Group.

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Direct debit request (Risk products)

Use this form to set up a direct debit payment for your CrisisCare, Term Life, Yearly Renewable Term or Firstcare-Lifetime Protection plan.

Note: Direct debit is not available on the full range of bank accounts. If in doubt, please speak to your bank/financial institution. Please print in CAPITAL LETTERS and place a cross in any applicable boxes.

1. Debit details	3. Deduction from credit card
Plan/Application number Amount \$ Payment frequency Monthly Half-yearly Yearly Next deduction date D D M M Y Y Y Y	Type of credit card: Visa MasterCard Credit card number Expiry date Name on card
Plan/Application number Amount Payment frequency Monthly Half-yearly Yearly Next deduction date DDMMYYYYY 2. Deduction from bank account Name of financial institution (eg bank, credit union)	Cardholder's phone number
Address of financial institution	
BSB number Account number Account holder's phone number	

4. Authorisation

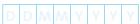
Deduction from bank account:

- I/We request Resolution Life Australasia Limited (user ID000103), until further notice in writing to debit my/our account
 - (as outlined in section 2), any amounts which they may debit or charge me/us through the direct debit system.
- I/We have read and agree to the terms of the direct debit service agreement.

Signature of account holder 1



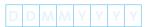
Date



Signature of account holder 2 (if applicable)



Date



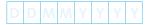
Deduction from credit card:

- I request Resolution Life Australasia Limited to debit my credit card account (as outlined in section 3) with any amounts that Resolution Life may debit or charge me through the direct debit system.
- I understand that I or Resolution Life may terminate at any time in writing

Signature of cardholder



Date





Direct debit request (Whole of Life, Endowment, Investment plans)

Use this form to set up a direct debit payment for your Whole of Life, Endowment or Investment plan.

Note: Direct debit is not available on the full range of bank accounts. If in doubt, please speak to your bank/financial institution. Please print in CAPITAL LETTERS and place a cross in any applicable boxes.

1. Debit details	2. Deduction from bank account
Note: Deduction dates are fixed in line with your premium due date, unless you indicate a specific date for deductions to occur.	Name of financial institution (eg bank, credit union)
Plan/Application number Amount	Address of financial institution
\$	
Payment frequency	
☐ Monthly ☐ Half-yearly ☐ Yearly	Name of account holder(s)
Next deduction date	BSB number Account number
Payment type	The second results and the second results are second r
Regular Overdue Loan	Account holder's phone number
Plan/Application number Amount Payment frequency Monthly Half-yearly Yearly Next deduction date Payment type Regular Overdue Loan Plan/Application number Amount	
\$	
Payment frequency Monthly Half-yearly Yearly	
Next deduction date D D M M Y Y Y Y Payment type	
Regular Overdue Loan	
Does this authorise contributions to be paid into a personal superannuation plan? No Yes If Yes, will the contributions be paid by an employer? No Yes	

3. Authorisation

Deduction from bank account:

- I/We request Resolution Life Australasia Limited (user ID000103), until further notice in writing to debit my/our account
 - (as outlined in section **2**), any amounts which they may debit or charge me/us through the direct debit system.
- I/We have read and agree to the terms of the direct debit service agreement.

Signature of account holder 1

