

My Resolution Life

Requesting quotes

How to Guide

Resolution Life

Requesting quotes

Step 1

- [Log in](#) to My Resolution Life
- Haven't used My Resolution Life before? [Learn more here](#)

Step 2

- Select [**Quotes**] in the left-hand menu
- Select [**Existing policy**] in the drop-down menu

Step 3

- Select or type in the client's policy number and select the returned result

Step 4

- Depending on the policy type, you will be directed to a selection window. Please select the relevant option and click [**Next**]

The screenshot displays the 'Quotes' section of the Resolution Life portal. The interface is divided into several sections:

- Navigation Menu (Left):** Includes 'Quotes', 'Documents & Forms', 'Statements and correspondence', 'Help and Support', and 'Reports'. The 'Quotes' menu is expanded, showing 'New policy (Elevate online)', 'Existing policy' (highlighted with a red box), and 'Elevate Online (New)'.
- Welcome Message:** 'Welcome ELNCK IVTVHBL'.
- Summary Cards:** Two cards showing '0 Renewal & Overdue Notices' and '1 Service Requests'.
- Search Section (Step 3):** A search bar with a dropdown menu. The dropdown is open, showing options: 'Select', 'Client name', 'Client policy number', 'Life insured', and 'Entity'. A blue circle with the number '3' is next to the search bar.
- Quote Request Form (Step 4):** A form titled 'Quote request' with a progress bar. It includes:
 - Policy Details:** Policy number 1886,068/4; Product Name Whole of Life Plan; Plan Owner E SBBFEP.
 - Policy Information:** Children's Whole of Life Insurance (with a 'Remove' button), Life Insured E SBBFEP, Current insured amount \$10,000.00 (with an 'Edit' button).
 - Additional comments:** A text input field.
 - Where would you like us to send the quote? *** A text input field with a placeholder 'Enter email address'.
 - Do you need a premium projection? *** Radio buttons for 'Yes' and 'No'.
 - Buttons:** 'Back' and 'Submit' buttons at the bottom.

Requesting quotes

Step 5

- Depending on the policy type, you will be directed to a selection window. Please select the relevant option and click [Next]
- **5A – Insurance premium calculator**
Decrease sum insured | Change waiting/benefit period on IP
- **5B – My RL quote request form**
Increase sum insured | Most other types of quote enquiries

Please see more details for each option on the following pages.

Quote request

You can use this to request a quote for all policies alterations

Policy Details

Policy number P123456789	Product Name Resolution Life Insurance	Plan Owner Dmsih Nigaigg
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What can we help you with today?
(Select all that applies)

- Decrease insured amount
- Increase insured amount
- Alter waiting or benefit period
- Add or remove benefits
- Other

[Back](#) [Next](#)

5A

Insurance premium calculator & projections



[Get premium](#)

5B

Quote request

You can use this to request a quote for all policies alterations

Policy Details

Policy number P811252462	Product Name Resolution Life Insurance	Plan Owner Dmsih Nigaigg
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Income Insurance Plan [Remove](#)

Life Insured
Dmsih Nigaigg

Current Insured Amount
\$12,439.01 [Edit](#)

Additional comments

Where would you like us to send the quote? *
Enter email address

Do you need a premium projection? *
 Yes No

[Back](#) [Submit](#)

5A.

Insurance premium calculator

Requesting quotes

Step 5A

Insurance premium calculator & projections

- If you've been directed to the insurance premium calculator, follow the steps to obtain your premium calculation

The premium calculation tool allows you to complete the following quotes for CLAS AU + NZ:

- Change waiting period on IP
- Change benefit period on IP
- Decrease sum insured + change waiting period
- Decrease sum insured + change benefit period
- Decrease sum insured + change waiting period + change benefit period
- Decrease sum insured + change waiting period (upcoming anniversary quote)
- Decrease sum insured + change waiting period (upcoming anniversary quote)
- Decrease sum insured + change waiting period + change benefit period (upcoming anniversary quote)

You can either produce a quote or submit it on behalf of the client with applicable consents .



5B.

My Resolution Life quote request form

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Requesting quotes

Step 5B

My Resolution Life quote request form

- If you've been directed to the quote request form, complete all relevant fields
- You can add additional comments to your request in the free text field at the bottom of the form
- Click [**Submit**]

5B

Quote request

You can use this to request a quote for all policies alterations

Policy Details	Product Name	Plan Owner
Policy number P123456789	Resolution Life Insurance	Mmfbl Tmpil

Income Insurance Plan Remove

Life Insured
Mmfbl Tmpil

Current Insured Amount
\$2,086.81 Edit

Waiting Period
30 days Edit

Sickness benefit period
5 years Edit

Injury benefit period
5 years Edit

Life Insurance Plan Remove

Life Insured
Mmfbl Tmpil

Current Insured Amount
\$171,033.94 Edit

Additional comments

Where would you like us to send the quote? *
Enter email address

Do you need a premium projection? *
 Yes No

Back Submit

Your request has been submitted

Your quote request has been submitted.
For your reference, your request ID is 2100000134.
We understand that many quotes need a quick turnaround and we mostly respond within 1-2 business days.
If your quote is more complex it may take us 3 to 5 working days to complete.
If you have any questions, please contact us through chat and quote 2100000134.

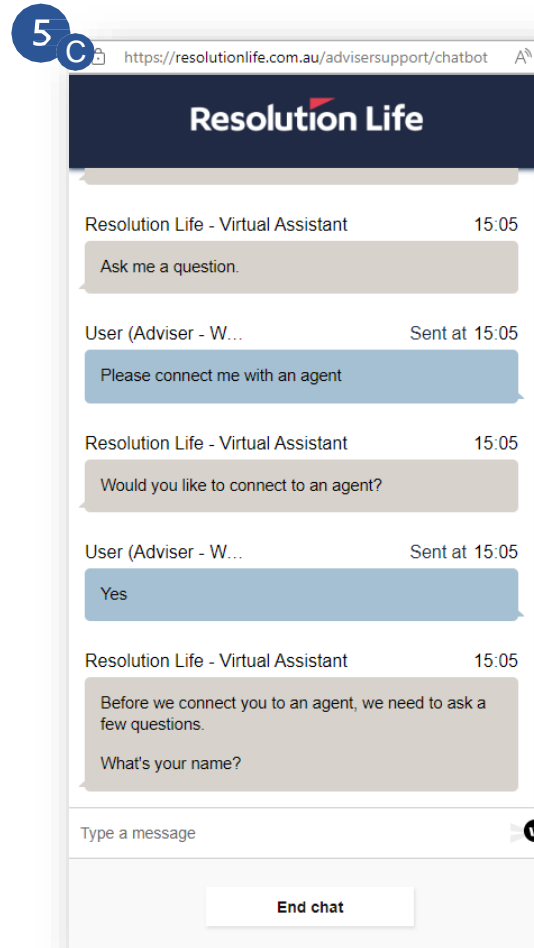
Request another quote for this policy Close

Live-chat

Requesting quotes

Live-chat

- In some rare cases, you will be directed to live-chat for your enquiry
- Follow the steps to chat directly with one of our consultants to enquire about the quote



If you don't have access to
My Resolution Life

Resolution Life

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Requesting quotes

Step 6

Online enquiry form

- If you don't have access to My resolution Life, you can submit your quote request [here](#).
- Fill in all required details and click [**submit**]

Haven't used My Resolution Life before? Learn more [here](#).

6 Online enquiry form

Step 1: Policy details

Policy details
Policy number *

Adviser details
Adviser ID/Code *

Your name
First name *

Last name *

Your contact details
Email address *

Phone number *

Mobile number

What you need to know

Resolution Life Australasia Limited ABN 84 079 300 379, AFSL No. 233671 (Resolution Life) is part of the Resolution Life Group and can be contacted via the [Contact us](#) page.

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