

## **Financial difficulty**

During times of financial hardship, it's important that you get the help and support you need.

In addition to speaking to your financial adviser or us about managing the cost of your insurance policy, these organisations may be of assistance.

Moneysmart – ASIC website	Assistance for financial matters, such as budgeting, debt management and free financial counselling.  moneysmart.gov.au
Services Australia	Access social workers who can provide confidential counselling, support and information.  132 850 (ask to speak to a social worker)  servicesaustralia.gov.au/individuals/services/social-work-services
National Debt Helpline	A not-for-profit service that helps people tackle their debt problems. Professional financial counsellors offer a free, independent and confidential service.  1800 007 007  ndh.org.au
1800RESPECT	24 hour telephone and online service for sexual assault, family and domestic violence counselling. 1800 737 732 1800respect.org.au
Beyond Blue	Information and support to help all Australians achieve their best mental health.  1300 224 636  beyondblue.org.au
Lifeline	24 hour crisis support and suicide prevention services. 13 11 14  lifeline.org.au

## If you need to contact us:

- > The fastest way is to chat with us online at resolutionlife.com.au
- Submit an enquiry at resolutionlife.com.au/enquiry
- > Call us on 133 731

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