

## You have a new Overdue notices report within My Resolution Life

Hi

You're a valued partner of Resolution Life, and we're committed to supporting you and your clients with products and services that meet your and their needs.

We've prepared this report to help you manage your insurance portfolio with Resolution Life, and to assist you in identifying opportunities to service your clients who are at risk of lapsing or who have lapsed.

This report includes policies linked to your Adviser ID (XXXXXX-X) that received correspondence from us, within the past week, informing them of their: missed payment, lapse warning or lapsed policy.

### How to access the report on My Resolution Life

Login to My Resolution Life

When you log in to My Resolution Life, select the 'Overdue notices' tab on your dashboard. Please note that a report is created for a period of 7 days at a time. If you cannot view the report when you log in, please select the 'Previous 7 day' report option.

### How to get extra support

The easiest way is to start an online chat with us: in Australia at [Resolution Life – Insurance, Super, Retirement and Investment - Resolution Life](#) or in New Zealand at [Resolution Life – Personal, Workplace, Conventional and Unit-Linked - Resolution Life](#).

For support to log in to My Resolution Life, our online chat can also help you.

### What you need to know

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Resolution Life acknowledges and pays respect to the past, present and future Traditional Custodians and Elders of this nation and the continuation of cultural, spiritual and educational practices of Aboriginal and Torres Strait Islander peoples.