

16 September 2026

Mr Sam Chung
12 Young St
Sydney NSW 2000

Your contact details

E askus@resolutionlife.com.au
w [resolutionlife.com.au/statutory-fund-restructure/
faqs](https://resolutionlife.com.au/statutory-fund-restructure/faqs)

T 1800 631 600

POLICYHOLDER

Sam Chung

POLICY NUMBER

H1461234

Important information about your policy

Dear Mr Sam Chung,

We're writing to let you know about an important update impacting Resolution Life Australasia and your policy.

Change of ownership | Establishment of the Acenda Group

On 30 October 2025, Nippon Life Insurance Company (Nippon Life) acquired Resolution Life Group globally, including Resolution Life Australasia. As part of this transaction, the Acenda Group¹ was formed in Australia and New Zealand.

The Acenda Group brings together over 175 years of experience from Acenda Life, Resolution Life Australasia, and Asteron Life New Zealand. Backed by the global strength of Nippon Life, the Acenda Group is one of the leading life insurance businesses in Australia and New Zealand.

Your policy has not changed

We want to assure you that your policy will continue to be managed by us with the same care and commitment you've come to expect from Resolution Life Australasia.

There is no impact to Australian customers under Resolution Life Australasia. Your policy hasn't changed in any way.

Updates to our Privacy Policy and Privacy Statement

We've updated our Privacy Policy and Privacy Statement to reflect the change in ownership to Nippon Life and formation of the Acenda Group. These updates include new circumstances under which we may collect, use, and share your personal information, including with our new related parties.

It's important that you read the updated Privacy Policy and Privacy Statement to understand how your personal information can be collected, used and shared. Copies of the updated documents are available at resolutionlife.com.au/privacy

Need more information?

You can access the Frequently Asked Questions on our website at [resolutionlife.com.au/statutory-fund-restructure/
faqs](https://resolutionlife.com.au/statutory-fund-restructure/faqs).

Or, please contact us through one the following channels:

- email: askus@resolutionlife.com.au, or
- phone: 1800 631 600 (if you're calling from within Australia) or +61 2 7912 1093 (if you're calling from outside Australia)

1 Acenda Group means Nippon Life Australia and New Zealand NOHC Pty Ltd and all of its subsidiaries (including the life companies in Resolution Life Australasia Limited, Nippon Life Insurance Australia and New Zealand Limited and Asteron Life Limited).

For any further questions, please contact your financial adviser:

- Amanda West
- 02 83601855
- Finance@gmail.com

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Sean McCormack', with a long horizontal flourish extending to the right.

Sean McCormack
Group Chief Commercial Officer

What you need to know

This product is issued by Resolution Life Australasia Limited ABN 84 079 300 379, AFSL No. 233671 (Resolution Life).

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